

D. – Personal Safety, Security and Crime Statistics

Police Services

The Chandler police department has eight full time officers and two reserve officers. One officer operates as a Code Enforcement Officer. The Chandler Police Department is compiled of professional officers, all current in the mandated training that the State of Texas and Texas Commission on Law Enforcement Standards and Education requires for licensed peace officers.

The Chandler Police Department offers:

- 24 hours a day 7 days a week operations
- 24 hour communication to Officer on duty
- Chief and Assistant Chief on call 24 hours / 7 days a week
- Access to Henderson County dispatch
- Access to surrounding Police Departments and the Henderson Co. Sheriff Department
- Access to Volunteer Fire Department and EMS when needed
- Offers a Police Explorer Program for ages 14 to 21 years of age.

Crime Statistics

Quality of life characteristics most commonly reported by residents interviewed in Chandler were the safe environment in which to live and raise a family and the presence of active law enforcement personnel. Citizens feel safe in the community and are proud of their very low crime rate. The crimes investigated are typical for communities in rural areas – traffic accidents, criminal mischief; identify theft, loose livestock, burglaries, loud noises and a few calls related to drugs and alcohol.

The City does not have the ability to compare its crime index using Uniform Crime Reporting statistics and cannot therefore asses how the city relates to the state average. However, the table below identifies the city's numbers of crimes and incidents for the past two years and examines those numbers as a ratio to 1000 population.

In 2011, the city had 10.7 burglaries and 6.3 assaults for every 1000 population. The city's highest police call is for accidents and disturbances. The city's last homicide was over 30 years ago.

| Chandler Police Department 2010-11 Crimes and Incident Summary Analysis | | | | 2011 Cases per 1000 pop. |
|--|-------------|-------------|------------|--------------------------------|
| Population 2,734 | Total 2010 | Total 2011 | % change | |
| Accidents | 73 | 69 | -5.5 | 25.5 |
| Agency Assist | 126 | 93 | -26.2 | 34.4 |
| Assaults | 12 | 17 | 41.7 | 6.3 |
| Burglary | 30 | 29 | -3.3 | 10.7 |
| Child Endangerment / Neglect / Inj to Child | 10 | 3 | -70 | 1.1 |
| Commercial, Residential Alarms | 122 | 108 | -11.4 | 40 |
| Criminal Trespass | 4 | 7 | 75 | 2.6 |
| Criminal Mischief / Vandalism | 19 | 30 | 57.9 | 11.1 |
| City Code Violations | 66 | 16 | -75.7 | 5.9 |
| Disturbances; Fights, Noise, Drunk, Domestic, etc. | 53 | 67 | 26.4 | 24.8 |
| Forgery / Fraud | 17 | 22 | 29.4 | 8.1 |
| Found / Lost Property | 21 | 24 | 14.3 | 8.8 |
| Illegal Burning / Dumping | 6 | 10 | 66.7 | 3.7 |
| Loose Livestock / Animal Control | 71 | 64 | -9.8 | 23.7 |
| Minor in Poss. Of Tobacco, Alcohol, Drugs | 3 | 1 | -66.7 | 0.4 |
| On Site Arrest Felony and Misdemeanor | 64 | 82 | 28.1 | 30.4 |
| Prowler | 3 | 8 | 166.7 | 3 |
| Public Service; Funeral Escort, Motorist Assist, Etc. | 122 | 126 | 3.3 | 46.7 |
| Road Hazard; Debris, Animal Carcass, Etc. | 31 | 30 | -3.2 | 11.1 |
| Railroad Crossing Blockage; Crossing Arm Failure Etc | 9 | 26 | 188.9 | 9.6 |
| Robbery | 1 | 0 | -100 | 0 |
| Suspicious Persons, Items, Noise, Vehicles, Etc. | 146 | 154 | 5.5 | 57 |
| Theft / Identity Theft | 54 | 36 | -33.3 | 13.3 |
| Traffic Control | 8 | 5 | -37.5 | 1.8 |
| Unsecured Buildings, Residence, Vehicle | 13 | 14 | 7.7 | 5.2 |
| Warrant Service | 38 | 60 | 57.9 | 22.2 |
| Misc, Criminal and Non Criminal Calls | 195 | 305 | 56.4 | 113 |
| TOTAL | 1317 | 1406 | 6.8 | 520.7 |

Fire Protection

A very active and organized volunteer fire department responds to emergency calls with out-the-door response time within four minutes or less of the call. The organization has agreements with surrounding fire departments to ensure coverage of the whole county. With the 24 hour EMT and ambulance provided by the East Texas Medical Center, the Fire Department can respond to or assist with many emergencies.