

CITY OF CHANDLER WATER DEPARTMENT

APPLICATION FOR SERVICE

Service Address: _____

Beginning Date of Service: _____

Name: _____
Last First MI

Business Name: _____

D.O.B: _____ SS#: _____ DL#: _____

Home Phone: _____ Cell Number: _____

Work Number: _____

E-Mail Address: _____

Place of Employment: _____

Spouse Name: _____

D.O.B: _____ SS #: _____ DL #: _____ Spouse Cell # _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Account Number: _____

EMERGENCY CONTACT:

Name: _____

Address: _____

Phone: _____

Please check the box, if you would like to keep your information confidential. ☐

Do you prefer Paper Bill or E-Bill

OFFICE USE ONLY

INITIALS: _____ DATE: _____

SERVICE AGREEMENT

1. PURPOSE. The CITY OF CHANDLER WATER DEPARTMENT is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the CITY OF CHANDLER WATER DEPARTMENT will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

11. PLUMBING RESTRICTIONS. The following unacceptable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more that 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

111. SERVICE AGREEMENT. The following are the terms of the service agreement between the CITY OF CHANDLER WATER DEPARTMENT (the Water System)

and _____(the Customer)

_____(Service Address).

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing

practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in of any cross-connection or other unacceptable practice which has been identified during the initial inspection or the periodic reinspection.

D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

EMAIL to; water@chandler.tx.com